

# Virtual care: 24/7 care when and where you need it

Seeing the doctor just got easier. Get care anytime, anywhere, from a board-certified doctor with virtual care. Great for things like pink eye, allergies, bites and stings, cold and flu, sinus issues and more.

When you're in Michigan access virtual care through Spectrum Health Now. How it works:

- 1 | Connect with Spectrum Health Now one of three ways:**
  - Log into or create a new member account at *priorityhealth.com*, click **my health care**, click **get started with Spectrum Health Now**.
  - Download the Spectrum Health Now app. Log in with your member account credentials.
  - Call Spectrum Health Now at 844.322.7374.
- 2 | Click or ask to schedule your appointment.**
- 3 | You'll be asked a few health questions, including a brief description of your current symptoms.**
- 4 | You'll be connected to a care provider.**

When you're outside Michigan access virtual care through MDLIVE. How it works:

- 1 | Connect with MDLIVE one of three ways:**
  - Log into your member account at *priorityhealth.com*, click my health care, click **get started with MDLIVE**.



**Don't have a  
Priority Health  
member account?**

Set one up today at *priorityhealth.com*. If you need assistance, contact Member account support at 833.207.3210

- Download the MDLIVE: Talk to a Doctor 24/7 app.
- Call MDLIVE at 800.400.6354.

**2** | Click or ask to schedule your appointment.

**3** | You'll be asked a few health questions, including a brief description of your current symptoms.

**4** | You'll be connected to a care provider.



### Need a prescription?

If you need a prescription, it'll be sent to your preferred pharmacy. And, we'll send the information about your virtual visit to your primary doctor.

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Priority Health has HMO-POS and PPO plans with a Medicare contract. Enrollment in Priority Health Medicare depends on contract renewal.

Priority Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia en su idioma. Consulte al número de Servicio al Cliente que está en la parte de atrás de su tarjeta de identificación de miembro. (TTY: 711).

ملاحظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. يرجى الاتصال برقم خدمة العملاء على الجانب الخلفي من بطاقة عضويتك الشخصية. (رقم هاتف الصم والبكم: 711).